

STANDARD CONDITIONS OF CARRIAGE FOR PASSENGERS AND THEIR LUGGAGE

1. Carrier

The contract of carriage evidenced by the ticket or other document referring to these standard conditions of carriage is between the Carrier and the passenger. Stpeterline is the Carrier in respect of each contract of carriage concerning the following route:

St.Petersburg – Helsinki (v.v)

2. Scope of Application

The carriage by sea shall not cover the time prior to embarkation or the time after disembarkation of the passenger and luggage. Carriage by sea does not include the period during which the passenger is in a terminal or on a quay.

All terms and conditions are included in carrier's brochures, which are available on board the vessels, at the offices of the Carrier and other travel agencies selling other services provided by the Carrier and the internet.

3. Tickets and Vessel

The ticket or other document evidencing the contract of carriage must be presented when checking in at the Carriers terminal at the place of departure. The passenger is not entitled to transfer the rights granted in the ticket or other document to any other person. Anyone who has obtained a ticket or other document on behalf of another person shall be considered empowered to do so and to accept these standard conditions of carriage on behalf of this person.

The carrier is not liable to pay any refund on stolen, lost or destroyed ticket or other document, in other cases the Terms for payment and cancellation shall be applied. The Carrier is entitled to perform the carriage by another vessel than that announced or stated in the ticket or other document.

4. Vehicles

When booking tickets for a vehicle it is required to declare the exact length and height of the vehicle, including possible addition equipment (container for skis, the frame on the roof, trailer, etc.)and the vehicle registration number. While registering the ticket length and height of the vehicle is also measured. If the actual measurements of the vehicle are larger than the declared while booking, passenger must cover the difference in price for the extra space. Such vehicles are permitted for loading at the ferry in case of enough free space left at the car deck. Vehicles must always be driven off the ship immediately upon arrival (including at night).

5. Check-in

All tickets bought in advanced sale, must be registered prior departure of the vessel in the checkout terminal (check-in) and ship cards must be received. Ship card is presented when boarding the vessel. Ship cards are valid for specified voyage stated on it only.

6. Registration of passengers without vehicles

Registration of passengers without vehicles starts 3 hours prior departure of the vessel and is carried out based on providing of the ticket and passport.

Registration of passengers without vehicles ends 1 hour prior departure of the vessel. Booking of passengers who arrives after the end of registration shall be counted as invalid.

7. Registration of passengers with vehicles ends

Registration of passengers with vehicles ends 1 hour before departure of the vessel.

Persons arrived after the end of check-in procedures will not be registered for the particular voyage; exchange of ticket for next voyage is subject of availability of booking space. The difference in price of the ticket appeared due to its exchange is to be covered by the passenger.

Registration of passengers with vehicles carried out in the transport check-in on the basis of providing of the ticket, passport, and documents relating to the vehicle. In the measures of the vehicle appear to be larger than declared in the booking, it may be possible to order a new place with extra surcharge at the check-in. This is possible only when there is a space left over on the car deck.

Ships departure is not delayed for waiting passengers late for registration. Landing of such passengers cannot be guaranteed.

8. Luggage restrictions

Passenger is not allowed to bring at the terminal or on board any luggage that may cause risk or considerable inconvenience for the terminal, the vessel, human beings, luggage or cargo. The Carrier shall have the right to carry such luggage ashore, to deactivate or to destroy it at the passengers account and without any responsibility on the part of the Carrier. No unidentified/unclaimed luggage on board until the passenger to whom it belongs had recognized it.

The passenger is not allowed to bring to the terminal or on board any live animals without express and separate agreement with the Carrier.

The Carrier is entitled to check the passenger's identity and luggage both in terminals and onboard for safety reasons.

9. Carrier's Liability

The Carrier has the right to refuse in transportation to the passenger, breaking the rules of visa/visa free entry/leave to/from Russian Federation/Finland.

The Carrier is not liable for the refusal of immigrations, customs or other authorities for entry/leave to/from Russian Federation/Finland.

The Carrier is not liable for any losses and expenses appeared in respect of any case raised before the sea carriage or after it.

The Carrier shall not be liable for loss of moneys or securities, gemstones, works of art, electronics or other valuable items unless he has received the property for safe custody.

It is required that the passenger notifies the Carrier of loss or damage to luggage (including vehicles):

-in case of apparent damage to luggage:

- for cabin luggage, before or at time of disembarkation of the passenger;

-for all other luggage, before or at the time of its re-delivery;

In the case of damage to luggage which is not apparent, or loss of luggage, within fifteen days from the date of disembarkation or re-delivery or from the time when such re-delivery should have taken place.

If the passenger fails to notify the Carrier as stipulated above, it shall be presumed, unless the contrary is proved, that the luggage/vehicle was undamaged during the carriage. The notice should not be given if both sides carried out the inspection together or survey of the luggage/vehicle condition at its receipt.

Passenger must cover all the expenses, connected with his repatriation in case of breaking visa regulations of the country of stay.

10. Liability of Carrier's Servants, Agent and Independent Contractors

If any action is brought directly against the owner of the vessel, her master or her crew or any servant, agent or independent contractor, or against any person which is considered beneficial in relation to the vessel, shall be entitled to avail himself of defenses and limits of liability, which the Carrier is entitled to invoke under the contract of carriage and the provisions of law, as if they were expressly made for his benefit. In entering into any contract of carriage the Carrier does so only on his own behalf but also as agent and trustee for such persons, who shall to this extent be or be deemed to be parties to the contract of carriage.

11. Rules of conduct on board

Passenger is restricted to carry on board the following items:

- Weapons
- Explosives
- Drugs
- Other items restricted for carriage, storage and rotation according to Russian Federation and Finnish Legislation

Passenger is prohibited to take or carry on board alcohol and food.

Passenger is not allowed to drink alcohol, purchased in duty-free shops onboard the ferry, in cabins and other public space of the vessel.

12. The passenger's rights and responsibilities

The ship's personnel have the right to refuse passage of persons who may disturb or pose a danger to other passengers, themselves or the ship's safety, are under the influence of alcohol or narcotics, display disturbing or treating behavior, or do not otherwise comply with the rules concerning age, security, order or other regulations.

Alcoholic beverages purchased on board may not be consumed in the public areas. For the convenience of all passengers, disturbing behavior in cabins or corridors in the cabin is not allowed.

Passengers have no access to the car deck during the voyage.

Smoking is allowed in designed smoking areas. Smoking is not allowed in the cabins.

Passengers are themselves responsible for their luggage.